

NORTHWEST HARRIS COUNTY MUNICIPAL UTILITY DISTRICT NO. 16

BOARD DIRECTORS:

Joseph Millsbaugh.....President
Karen LangeVice President
Anthony Kasapis.....Secretary
Raquel Villareal.....Assistant Secretary
Michael (Bear) Oakley.....Director

Water District Services:

Billing and Inquiries.....281-377-9100
Repairs and Maintenance.....281-377-9100
Website.....www.mud16.com

IMPORTANT NUMBERS:

Fire and Ambulance.....911
Recreation Center.....281-447-3388
Harris County Sheriff's Dept.....713-221-6000
Poison Control.....1-800-764-7661
Garbage Collections.....281-368-8397
Wednesday and Saturday (regular pick-up)

IMPORTANT DATES TO REMEMBER

METER READINGS.....15TH OF EACH MONTH
BILLING DUE DATE.....20TH OF EACH MONTH
A 10% PENALTY IS CHARGED TO YOUR ACCOUNT AFTER THE 20TH WHENEVER PAYMENT IS NOT RECEIVED IN THE OFFICE BY THE DUE DATE.

Please mail your water and sewer payments to P. O. Box 683129, Houston, TX 77268-3129 (located on your water bill) or you may pay in person at the offices located at 5200 N Sam Houston Parkway W, Suite 950, Houston TX 77086. A payment drop slot is also available at this location for your convenience 24 hours a day, 7 days a week, including weekends and holidays.

WHEN PAYING WITH A CHECK, ALWAYS MAKE YOUR PAYMENT TO NORTHWEST HARRIS COUNTY MUD 16.

Credit Card, Online & Automatic Bill Payment Options

The District continues to accept Bank debit cards, VISA, Mastercard, American Express and Discover credit cards making it easy for you to pay your bill online using the JePa Services, Inc. website (www.jepaservices.net) or by phone at 281-377-9100. You may also set up automatic payments through your bank.

OFFICE HOURS

MONDAY.....9AM - 5PM
TUESDAY THRU FRIDAY.....8:30 a.m. – 4:30 p.m.
CLOSED ON SATURDAY AND SUNDAY

Pool Opens

The pool at 6606 ½ Whimsey Court opens on weekends in May from 12 pm to 8 pm beginning May 6. Starting in June, the pool will be open Tuesday-Sunday from 12 pm to 8 pm, closing after the Labor Day weekend.

Fire Hydrant Flushing



The District began routine monthly Fire Hydrant Flushing in January. Flushing the water system on a routine basis removes sediment from lines and keeps the entire distribution system refreshed. The process of periodically "flushing" fire hydrants, however, is an important preventive maintenance activity in Northwest Harris County MUD No. 16.

Although it may appear to waste water, this process is part of a routine maintenance program necessary to maintain the integrity of the water system and to continue to deliver the highest quality water possible to our customers. The flushing process may take anywhere from 20 minutes to more than 8 hours.

Occasional Results of Hydrant Flushing

As a result of the flushing procedure, residents in the immediate vicinity of the work area may experience temporary discoloration of their water. This discoloration consists primarily of harmless silt and precipitates and does not affect the safety of the water.

If you experience discoloration in your water after crews have been flushing in your neighborhood, clear the pipes in your own home by running all water faucets for a minute or two.

District to Distribute Water Quality and Annual Drinking Water Report in June 2017

This year's Water Quality and Annual Drinking Water Report will again be coming to you in late June. Visit the website – www.mud16.com to review information regarding all aspects of water quality, testing and treatment of our water supply.

Thanks from Our Meter Readers

Our Meter Readers Thank you for keeping your water meter cleared of yard debris and rubble the wind may blow in from time to time. This helps us to access your meter and get accurate readings, which in turn, results in accurate billings. If we are unable to gain access to your meter, it could result in a mis-read on your water bill.

Sewer Rehab

The Sanitary Rehabilitation will begin in approximately 6 weeks in Stone Creek Sections I, II, and III.

The selected contractor will deliver door hanger notices to the resident homes whose yards will require entry. Entry into the backyard will be required to gain access to the sanitary sewer manholes and perform pipe bursting and point repairs on the sanitary sewer main.

Did You Know?

When grease is poured down drains, it causes sewer pipes to clog. That is a recipe for disaster.

Why?

- Clogged pipes can cause raw sewage to back-up into your home, your yard, your streets and waterways.
- Grease in your sewer pipes leads to increased plumbing costs.
- Money spent on costly cleanups of sewage spills lead to increased utility bills.

How can you help prevent grease buildups from blocking sewer lines?

- Never pour grease down the sink drain.
- Scrape food scraps from dishes into trash can and garbage bags and dispose of properly.
- Pour cooled grease into an empty can or plastic bottle and then place it in the trash.
- Use rubber scrapers and paper towels to remove oil and grease from cookware before washing in the sink or dishwasher.
- Avoid using garbage disposal.
- Put baskets or strainers in sinks to catch food scraps, and then empty them in the trash can.

**NORTHWEST HARRIS COUNTY MUD 16
P. O. BOX 683129
HOUSTON, TX 77268-3129**

Disposal of Trash In Storm Sewers

The use of the District's storm sewer system is limited solely to storm water. No other liquids or solids including grass or yard clippings, trash, construction materials, oils or grease, shall be introduced into the District's storm sewer system. Disposing these items into the storm sewer will cause storm water to drain improperly or not at all.

Beware of Owls in the District when walking your children and pets.



Remember to have your Backflow Preventer Devices inspected and submit your certificates to the operator. You may mail a copy of your certificate to: NW Harris County MUD No. 16, P. O. Box 683129, Houston, TX 77268-3129
